



CONSUMER PERCEPTIONS & NEW PRODUCT DEVELOPMENT:

THE CASE OF GREY MULLET IN INTERNATIONAL MARKETS

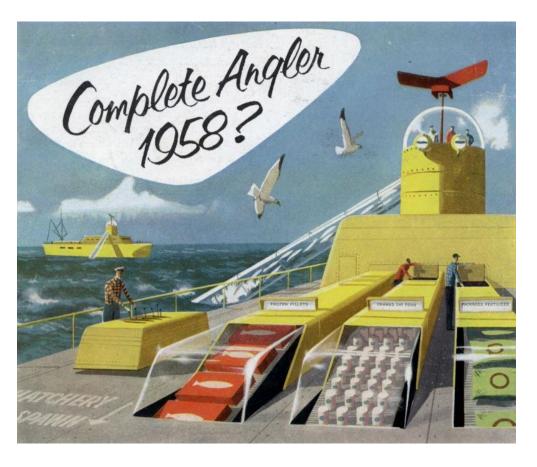
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FISH FOR THE FUTURE

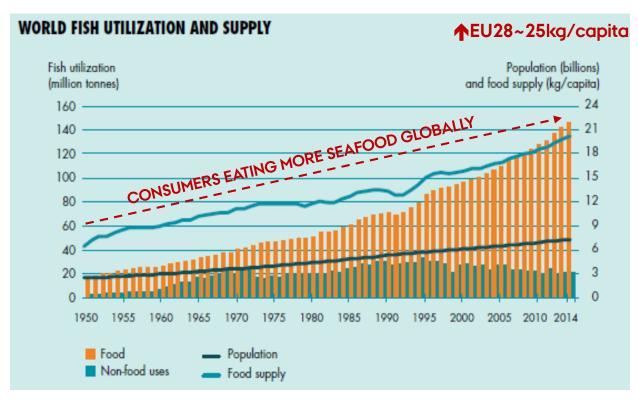


Scientific American, March 1956, Magazine ad showing the quick-freezing seafood of the future





FISH ON DEMAND?

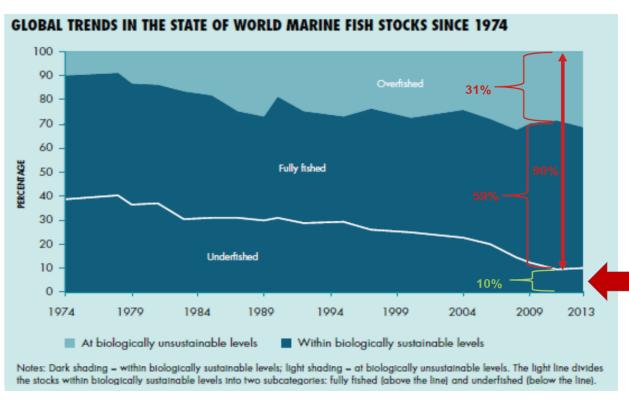


The State of World Fisheries and Aquaculture, FAO (2016)





SO LONG...AND THANKS FOR ALL THE FISH!



The State of World Fisheries and Aquaculture, FAO (2016)



Bari, Italy, 14 May 2018

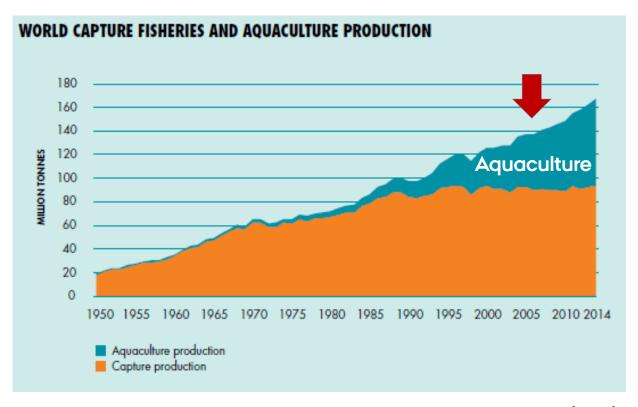
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THE PERFECT PROTEIN?

Type of food	Live weight (kg)	Edible portion (kg)	Yield	Spatial footprint (ha)	Remediation time (years)
Atlantic salmon	2,500,000	1,250,000	0.50	1.6	2
Angus beef cattle	2,976,190	1,250,000	0.42	6,982	>200

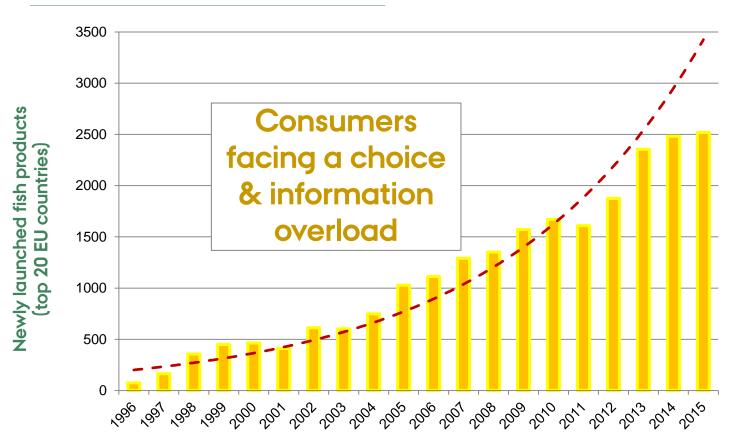


The State of World Fisheries and Aquaculture, FAO (2016)





FISH TODAY: DO CONSUMERS **RECOGNIZE** AQUACULTURE PRODUCTS?







(Mintel, 2016)



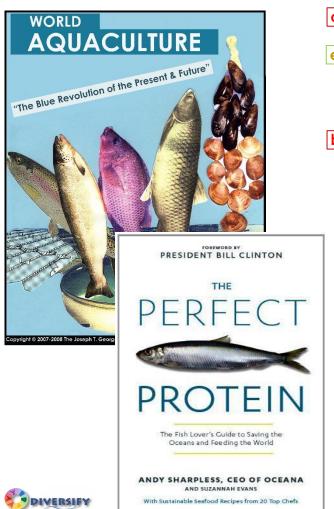
Bari, Italy, 14 May 2018

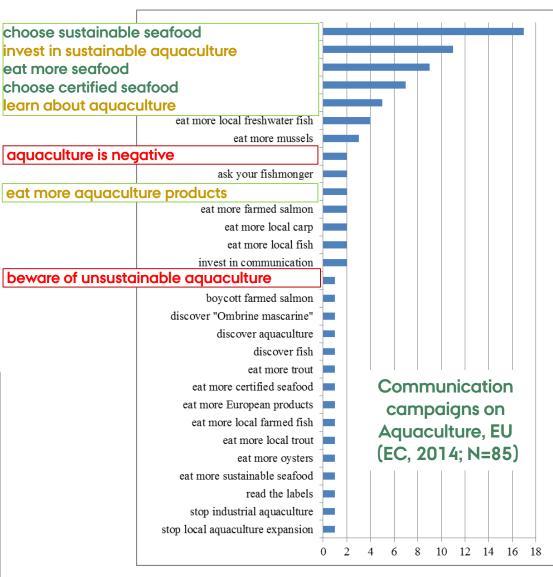
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BACKGROUND TO THIS RESEARCH



MIXED **MESSAGES**









'FIELD OF DREAMS': **TAILORING** FISH COMMUNICATION?





"Consumers should be enabled to make informed choices but also a more responsible-sustainable consumption."





 Aquaculture is on the stage in life when it is already too mature and diverse to have a generic approach to all its products

(courtesy of M. Banovij, Aarhus University)





THE 'DIVERSIFY' PROJECT

...came as an attempt to direct emphasis of innovation to the fish production / farm level R&D, by introducing fish species that could be used as a basis to produce high added-value fish end-products.











CONSUMER-CENTERED OBJECTIVES



Road map for <u>consumer-oriented</u> high added-value New Product Development

Q1. How to segment fish consumers and select target-segments?

Q2. How to trigger the New Product Development process?

Q3. How to create successful new product concepts?

Q4. How to turn concepts into "realistic" end-products?

Q5. What "story" to tell about the new products and their production method?

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QUESTION 1



1. HOW TO SEGMENT FISH CONSUMERS AND SELECT TARGET-SEGMENTS?







In this picture, you see a **new marine finfish species from the European aquaculture** industry that has entered the market recently.

The size of this fish is similar to that of Atlantic Salmon. This fish can be found in the Mediterranean and Black Sea, and along the eastern Atlantic coast.

This fish is a high quality meal choice, has a lower fat content than the average farmed fish, excellent taste and firm, yet juice flesh. Due to these characteristics, this fish is very suitable to be served at special occasions. Moreover, this species is very suitable for the development of value- added products. As such, compared to other possible choices, this fish has the potential to gain a popular image. Finally, the development of this fish will be more environmentally friendly, compared to other species, and takes place in a controlled production system. This new finfish, therefore, suits the needs of consumers who demand sustainability and low environmental impact.

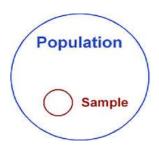
As a result of its high quality, this fish might be more expensive than the average farmed fish. In addition, since both its production and market are still small, it is likely that it will not be widely available in the 'usual' retail outlets. Although this fish is praised for its taste, this taste might seem different than usually expected from farmed fish, a taste that not everyone would appreciate. Moreover, due to its different quality, this fish might extra skills to cook compared to other farmed or wild species. Overall, despite

experience with its production system, the exact rearing methods for this fish are still not perfected as yet.

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THE SURVEY (1)

500 regular fish consumers in each of the top-5 EU fish markets (i.e. D, FR, I, ES, UK) (N=2,500)

- > Online survey
- > 49.2% men and 50.8% women
- > Age range 18 64 y. (M = 41.4y)





VALUES

Functional value Sweeney &Soutar (2001)

- 1. This fish would have consistent quality
- 2. This fish would be well produced
- 3. This fish would be a tasty dish4. This fish would be a nutritious food choice
- 5. This fish would be a healthy food choice

Emotional value Perrea et al. (2015)

- 6. Buying this fish makes me feel excited
- 7. Buying this fish makes me enthusiastic
- 8. Buying this fish makes me feel happy

COSTS

Price

Sweeney &Soutar (2001)

- 9. This fish would not be reasonably priced
- 10. This fish would not be as good a product as its price indicates
- 11. This fish would have higher price than the average of farmed fish
- 12. This fish would not be economical

Evaluation effort

Yoo et al. (2000) Petrick (2002)

- 13. This fish would require too much time to find
- 14. This fish would require too much effort to find
- 15. This fish would be hard to find

RISKS

Performance risk

Sweeney et al. (1999)

- 16. There might be a chance that this fish would not taste properly
- 17. There might be a chance that the taste of this fish would be too different from the fish I usually buy
- 18. This fish would come from a production method that I cannot trust
- 19. This fish would not have any extras to offer

Safety risk Perrea et al. (2015)

- 20. This fish would not be safe to consume
- 21. Not enough experience is gained in this fish so as to ensure safety
- 22. There might be a risk if the safety of consuming this fish is not warranted

CUSTOMER VALUE

Customer value

23. I would consider this fish to be good value for money

Cronin et al. (1997) Dodds et al. (1991)

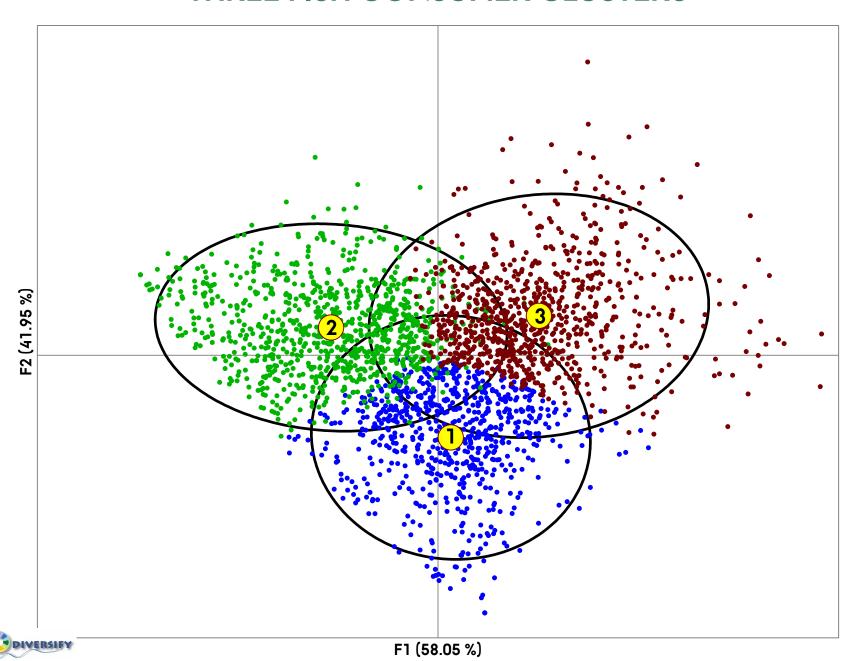
- 24. I would consider this fish to be a good buy
- 25. The value of this fish to me would be high26. Compared to what I would have to give up, the overall ability of this fish to
- satisfy my needs would be high

 27. This fish replace old fish products with new valuable products
- 28. This fish is a promising fish product



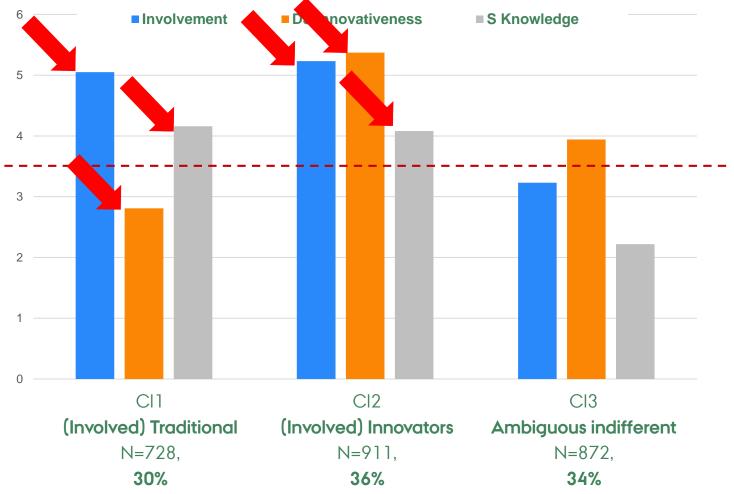


THREE FISH CONSUMER CLUSTERS













Socio-demographic profile, %

(only statistically significant differences)

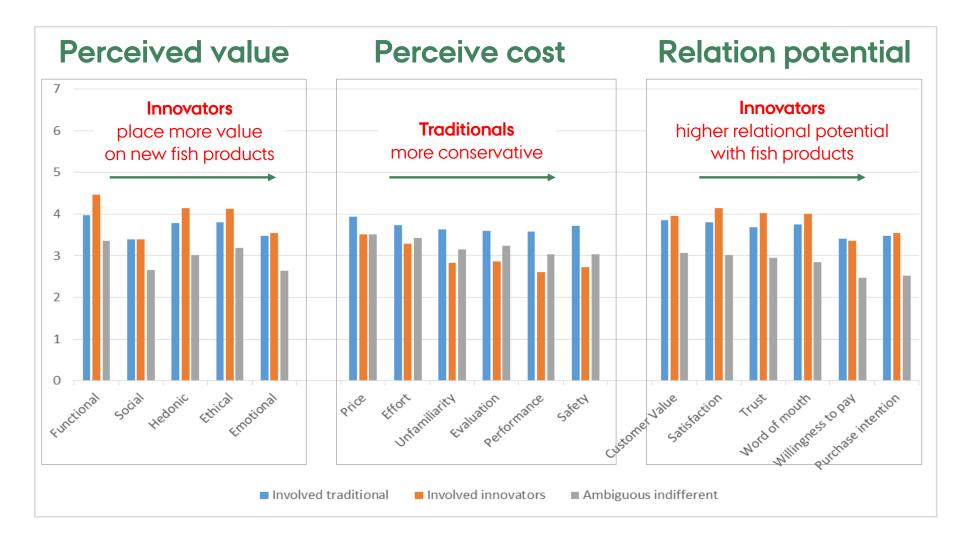
Ch	aracteristic	Involved traditional (N=728) 30%	Involved innovators (N=911) 36%	Ambiguous indifferent (N=872) 34%	Sig.
Age	(mean in years)	40.7	43.7	39.6	.002
Marital status	(married)	51.6	53.9	43.1	.000
Employment	(employee various) (non-working)	32.2 11.7	30.5 14.3	30.6 15.3	.026
Income	(more than average) (average) (less than average)	13.5 61.1 25.4	17.3 59.5 23.2	9.9 57.7 32.5	.000



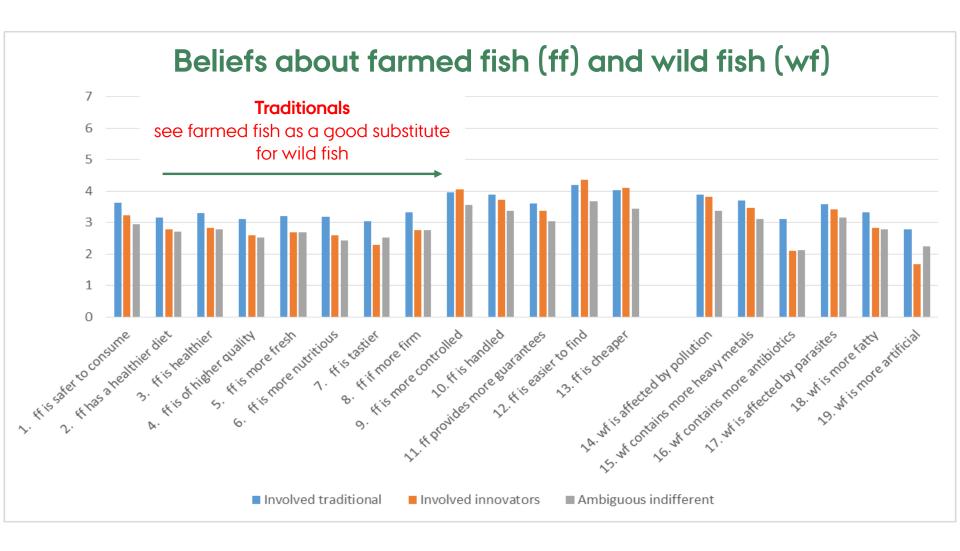
Behavioural profile, %

	Involved	Involved	Ambiguous	
Characteristic	traditional	innovators	indifferent	Sig.
	(N=728)	(N=911)	(N=872)	
	30%	36%	34%	
Consumption of farmed fish :				
Once a week or more	23.1	22.9	16.5	
Two-three times a month	29.7	32.4	27.2	.000
Once a month or less	32.6	32.6	38.6	
Never	9.8	7.2	8.0	
Consumption of wild fish:				
Once a week or more	21.6	17.9	11.9	
Two-three times a month	27.9	26.8	22.6	.000
Once a month or less	33.1	35.7	33.9	
Never	77.7	12.5	22.1	
Consumption of seafood :				
Once a week or more	22.1	20.6	13.9	.000
Consumption of frozen fish:	\sim			
Once a week or more	31.7	31.8	25.1	.003
Consumption of whole fish:	\sim			
Once a week or more	28.7	24.4	17.1	.000
Consumption of processed fish:	\sim			
Once a week or more	29.3	21.7	21.3	.001











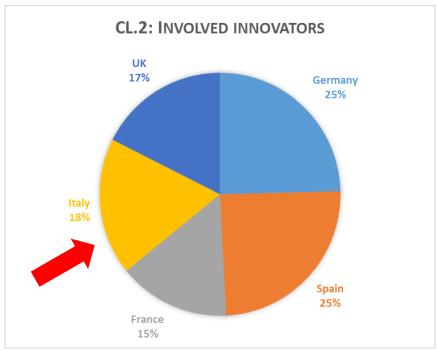


Involved traditional (30%)	Involved innovators (36%)	Ambiguous indifferent (34%)
	Demokra a	
PSYCHOGRAPHICS		
-Involved, knowledgeable	-Involved, knowledgeable, innovative when in comes to new fish	-Non-involved, non- knowledgeable
BEHAVIOUR		
-Highest number of regular fish consumers across all fish types (farmed, wild, etc.)	-Highest number of regular farmed fish consumers, highest number of occasional wild fish consumers	-Highest number of occasional of non-consumers of all fish types
PERCEPTIONS OF VALUE & COST		71
-Average perceived value of the new species, highest perceived cost (i.e. price, safety, effort), high WTP and PI	-Highest perceived value (i.e. functional, hedonic, ethical), lowest perceived cost, highest expected outcomes (i.e. satisfaction, trust, WOM), high WTP and PI	-Lowest value perceptions and outcomes, average cost perceptions
BELIEFS		
-Overall strongest beliefs: farmed fish is handled, guaranteed, safe, tasty; wild fish suffers pollution, heavy metals, parasites	-Stronger beliefs about farmed fish: easier to find, cheaper, more controlled	-Neutral, low-strength beliefs



Country participation







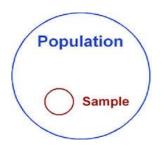


QUESTION 2



Q2. HOW TO TRIGGER THE NEW PRODUCT DEVELOPMENT PROCESS?





THE SURVEY (2)

- 2 focus groups consisting of 6 participants each, in each of the top-5 EU fish markets (i.e. D, FR, I, ES, UK) (N=60)
- > 30-60 y.o. (mean age 44y), equally split between males and females
- > Recruitment criteria:
 - **(farmed/wild) fish consumers**, having bought (farmed/wild) fish or seafood at least once during the month before the interviews
 - Main decision-makers about grocery shopping or share the task equally with another member of their household
 - Belong to the 'Involved Traditional' and 'Involved Innovators' segments





EMPATHY MAP:

Profiling a hypothetical consumer of a new product

EMPATHY MAP Questions for brainstormina SEE Why would the consumer like to see this product or Describe what would the how it would look like? consumer like to see in the Why would this product be different from others on environment the market? How would you combine, modify or adapt this product with existing products to create a new one? **HEAR** Why would this product influence the consumer? Describe how the What could be this product message? What could consumer's friends/family and others environment might influence the consumer say? **THINK & FEEL** Why would this product be really important to the

Describe what goes in the consumer mind, deeper meaning of consumer needs, thoughts and beliefs, feelings and emotions, with regards to this product

SAY & DO

Imagine what the consumer

PAIN

might really say or behave regarding this products

> Why would be consumer frustrated about this product? What obstacles may stand between buying the product and needs

consumer (what consumer might not say publicly)?

What could consumer think/feel about this

to achieve?

product?

What risks might consumer fear taking?

What could consumer be telling others?

say and may truly think or feel?

GAIN

Why would consumer truly want or need this product? What could be the measure of success for this product? What could be a good strategy for consumer to buy this product?

Imagine consumer's feeling and emotions, dreams and aspirations.

What could be potential conflicts between what a consumer might

What could move/keep consumer with regards to this product?

What could be consumer's real attitude towards the product?

USER	IS A	
WHO NEEDS (NEED)		
BEACUSE (INSIGHT)		
What would consun HEAR? product's messag product's influence	THINK A thought emotions ner What wo SAY A quotes & c	wild consumer AND FEEL? ts& beliefs is & feelings What would consumer SEE? presentation & inspiration market offers & adaptation ould consumer AND DO? defining words & behaviours
PAIN frustrations obstacles		GAIN wants / needs success

This procedure provided 30 ideas in total (6 per country)



THEMES

FOR NEW PROCUST IDEAS

Stage 3 Creative ideas for new aquaculture products n° Freq. Product healthiness 96 75 Convenience in cooking **Experiences** while eating 3. 68 Product presentation 4. 36 5. **Environmental** consciousness 31 6. Product nutrition 31 7. Importance of labelling 22 8. Social context 21 9. Preference for innovativeness 23 10. Higher product price 14 Trustworthiness of the information 11. 14 12. Purchase point 10 13. **Traditional** products Appealing for children 14.

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EXAMPLES

OF NEW PRODUCT IDEAS CREATED

Country	Product idea	Ratings (*)
France	Fresh fish Carpaccio that can be used as starter for a hot meal or as sandwich filling. This Carpaccio is seasoned with ginger and chili and presented as scales of the fish. The product is produced environmentally sustainable. The packaging is a plate that looks like a round box with the compartments and transparent wheel on the top that you can turn to rich different sections.	38
UK	Fresh fish back fillet that looks like a roast in tray or bag that can be prepared in an oven or barbecue. This fish is accompanied with dips, sauces and dressings. The product is produced environmentally sustainable. The packaging is transparent bag or a tray where fish is laid and covered with transparent plastic.	31
Germany	Erozen fish filet that is seasoned or marinated either traditional, Italian, Provence or Asian. The product is produced environmentally sustainable. The product is in a sliding packaging, transparent vacuum packed bag made of recyclable material, with clear pictures of the unfrozen product on the cardboard sleeve.	26
Italy	Bread crusted crispy frozen fish product with a topping of vegetables and sauce made by the traditional recipe. This fish product is medium seasoned and easy to prepare in the oven or the microwave in the original packaging. The product is produced environmentally sustainable. It is labelled as a premium product. The packaging is a tray with transparent lid where image of the ready dish is presented.	24
Spain	Liquid fish to make soups or drink. Liquid fish for soups is in mashed form. These products are without additives and thus highly suitable for diabetic and vegetarian people. The product is produced environmentally sustainable. The packaging for soups is tetra brik, while liquid fish for drinking is in the plastic bottle.	20

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*: Each idea could take a value from 0 to 72; Min. = 12; Max. = 38; mean = 24.1; SD = 5.5



EVALUATION

OF THE NEW PRODUCT IDEAS CREATED

Mean = 24,10 12-Std. Dev. = 5,536 N = 304 - Frozen or fresh whole fish 20 - Ready-made fish fillets 9 - Frozen fish and seafood salad 13 - Fresh fillet ready to eat 10-18 - Whole fresh fish 19 - Bread crusted crispy frozen fish 23 - Ready-made larger pieces of fish 24 - Fresh fish fillet 28 - Ready-made fish fillet 29 - Fresh fish roast 30 - Fresh fish fillet 6 - Fresh fish fillet 10 - Fresh fish fillet 15 - Liquid fish Fresh fish fillet Whole deep frozen fish Presh fish fillet 11 - Fresh Carpaccio 22 - Steamed fish fills 26 - Botarga 1 - Frozen fish fillet 8 - Fresh fish fillet 21 - Fresh fish steak 12 - Frozen back fish fillet Ready 25 - Carpaccio 5 - Frozen fish fillet tartar 14 - Sausages and hamburgers 25.00 30.00 10.00 15.00 20,00 35.00 40,00

Product ideas rankings

low

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high



10 NEW PRODUCT IDEAS

TO BE TURNED INTO PHYSICAL PRODUCTS:

MEAGRE	Idea 1*: Frozen fish fillets with different recipes Idea 6: Fish burgers shaped as fish (H) Idea 4: Ready to eat meal: salad with fish (L)
PICKEPERCH	Idea 21: Fresh fish fillet with different 'healthy' seasoning and marinades Idea 30: Ready-made fish tartar with additional soy sauce Idea 9: Fish spreads/pate (H)
	ldea 2: Thin smoked fillets (M)
GREY MULLET	Idea 33: Ready-made fillets in olive oil (M) Idea 21: Fresh fillet with different "healthy" seasoning & marinades (M)

L: low processing; M: mid processing; H: high processing.





QUESTION 3



Q3. HOW TO CREATE SUCCESSFUL NEW PRODUCT CONCEPTS?



Examples of physical product preparation and presentation:

Grey Mullet

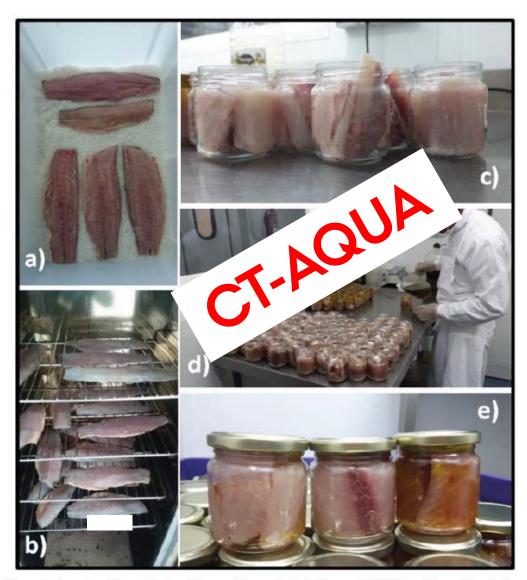
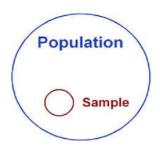


Figure 1. Example of the production of some of the products. a) Grey mullet fillets in salting mixture before toking; b) Grey mullet fillets on smoking trays; c) Glass pots with clean and homogenous pieces of mullet lets; d) Filling the glass containers with olive oil; e) Bottles with grey mullet fillet and olive oil ready to go under cooking process.

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THE SURVEY (3)

100 consumers in each of the top-5 EU fish markets (i.e. D, FR, I, ES, UK) assigned into 10 groups of 10 consumers each (N=500)

- > Recruitment criteria:
 - (farmed/wild) fish consumers, having bought (farmed/wild) fish or seafood at least once during the month before the interviews
 - Main decision-makers about grocery shopping or share the task equally with another member of their household
 - Belong to the 'Involved Traditional' and 'Involved Innovators' segments





Example of consumer likeness measurement **BEFORE** information provision



Question to ask: Please indicate in the scale below how much you think you would like this product

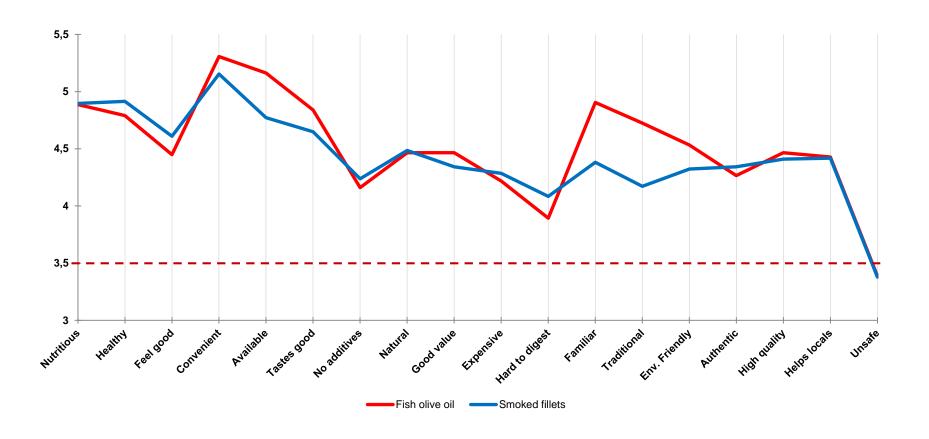
1 2 3 4 5 6 7 8 9 10
I am sure I
would not
like it at all

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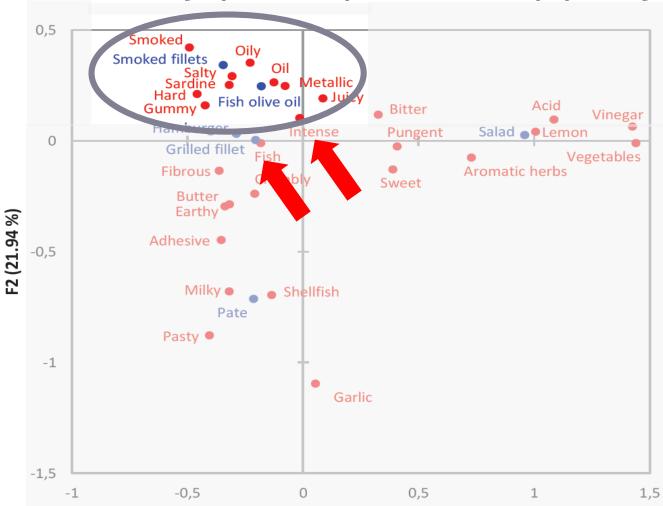
Consumer expectations (before info)







Sensory perception mapping



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Example of consumer likeness measurement **AFTER** information provision



Question to ask: Please indicate in the scale below how much you think you would like this product

I am sure I would not

like it at all

10

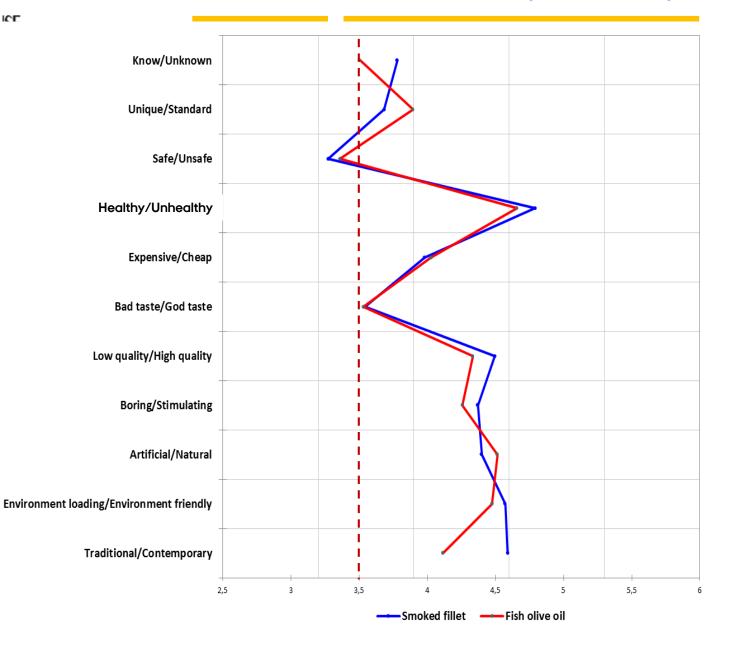
I am sure I would like it very much

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Product associati (semanti profile) **AFTER** ir - ITALY



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Fish species	Developed DIVERSIFY prototypes				
Meagre	Idea 6: Fish burgers shaped as fish	(High processing)			
	Idea 4: Ready to eat meal: salad with fish	(Low processing)			
Pikeperch	Idea 9: Fish spreads/pate	(High processing)			
Grey mullet	Idea 2: Thin smoked fillets (1	Medium processing)			
	Idea 33: Ready-made fish fillets in olive oil (Medium proce				
Greater Amberjack	ldea 34: Fresh fish steak for grilling in the po	an (Low processing)			



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QUESTION 4



Q4. HOW TO TURN CONCEPTS INTO "REALISTIC" END-PRODUCTS?



> Examples of product mock-ups created









Medium processed



> Based on the **literature review and secondary data analysis**, the suggested **attribute versions** for product mock-ups, are as follows:

Attribute	Attribute version
Country of origin - COR	EU-made
	Own country-made
	None



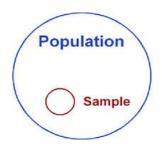












THE SURVEY (4)

300 consumers in each of the top-5 EU fish markets (i.e. D, FR, I, ES, UK), assigned into 3 groups of 100 consumers each, one group per product (N=1,500)

- > Recruitment criteria:
 - (farmed/wild) fish consumers, having bought (farmed/wild) fish or seafood at least once during the month before the interviews
 - Main decision-makers about grocery shopping or share the task equally with another member of their household
 - Belong to the 'Involved Traditional' and 'Involved Innovators' segments





You are standing in front of the supermarket shelf.

Which one of the following three products would you MOST LIKELY CHOOSE and LEAST LIKELY BUY

to purchase for dinner on a typical day?





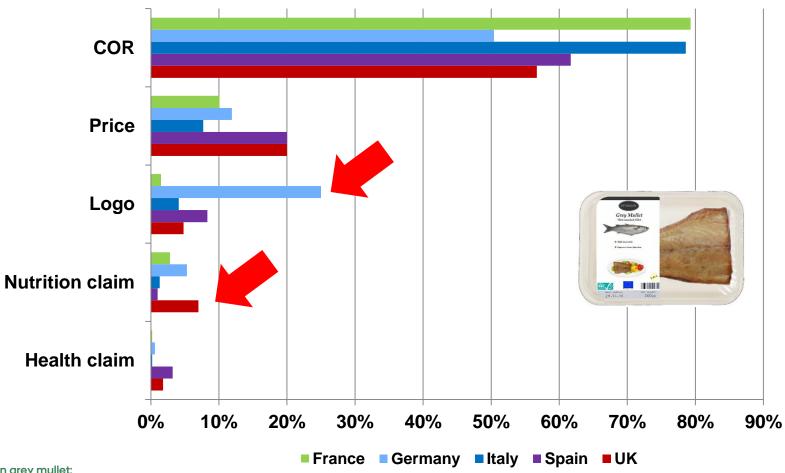
Example: Smoked fish fillet (Grey Mullet)







Importance of product attributes, %

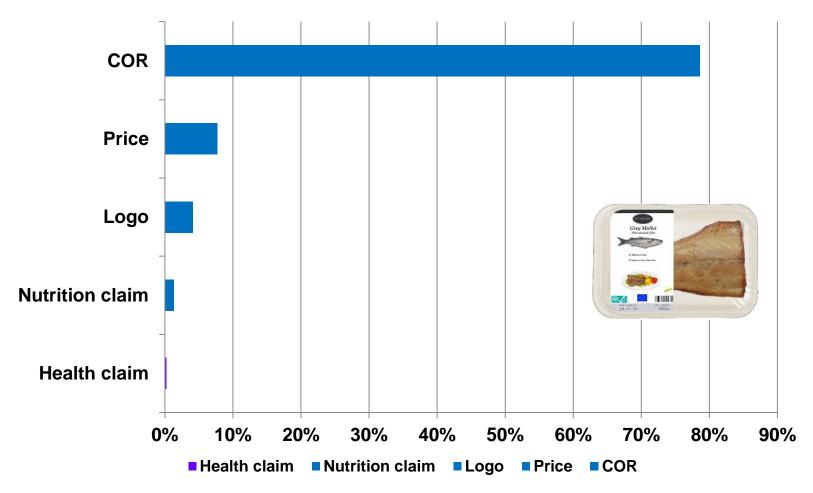


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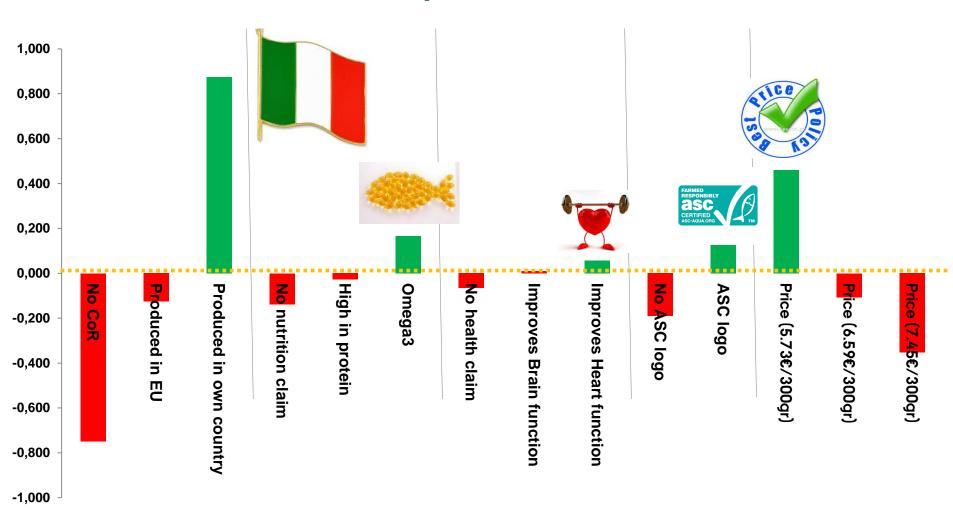
Importance of product attributes, %







Preference for specific attribute versions







Willingness to pay (WTP) IN €/300g

> Baseline: reference price for smoked fish fillet (5.73€/300g.)

	France	Germany	Italy	Spain	UK
COR		,		'	
None	-1.56	-1.10	-1. <i>7</i> 5	-1.29	-1.02
Produced in EU	-0.51	-0.40	-0.33	+0.21	-0.19
Produced in own Country	+2.07	+1.49	+2.08	+1.08	+1.21
Nutrition claim					
None	-0.35	-0.38	-0.33	-0.19	-0.49
Omega3	+0.46	+0.56	+0.46	+0.12	+0.26
High in protein	-0.11	-0.19	-0.13	+0.07	+0.23
Health claim					
None	-0.08	+0.02	-0.14	-0.35	-0.31
Improves Heart function	+0.13	+0.20	+0.15	+0.25	+0.22
Improves Brain function	-0.06	-0.22	-0.01	+0.10	+0.09
ASC logo					
No ASC certified	-0.27	-0.80	-0.44	-0.38	-0.30
ASC certified	+0.27	+0.80	+0.44	+0.38	+0.30



QUESTION 5



Q5. WHAT "STORY" TO TELL ABOUT THE NEW PRODUCTS AND ITS PRODUCTION METHOD?



FISH FOR THOUGHT...





- How can we convince consumers mitigate from habitual aquaculture products to products with specific keyfeatures and corresponding benefits?
- Can we promote production systems -such as Diversifyas "brands", emphasising on specific properties the products depict from the system?



THE SURVEY (5)

300 consumers in each of the top-5 EU fish markets (F, G, I, ES, UK) split in 10 groups of 30 consumers each (N=1,500)

[1 (promo about Diversify) x 3 (processing level) x 3 (goal message)]

'Diversify' promo message (sustainability)

CHOOSE PRODUCTS FROM DIVERSIFY AQUACULTURE!

All products are made with the same attention to quality

Diversify aquaculture fish products come from a carefully selected group of finfish species and a production method that allows for both greater diversity of fish species and new value-added products. The fish species, such as Greater Amberjack, is selected based on its growth, size and excellent product quality. Fish are grown in large cylinder-shaped pools that float on the sea surface and reach down up to 20 meters depth. This sustainable method is used for rearing finfish species in coastal and open waters, within areas sheltered from excessive wave action, but with sufficiently deep water and fast current speeds where the water flows freely through the pools, and allows the fish to grow in clean and highly oxygenated water.

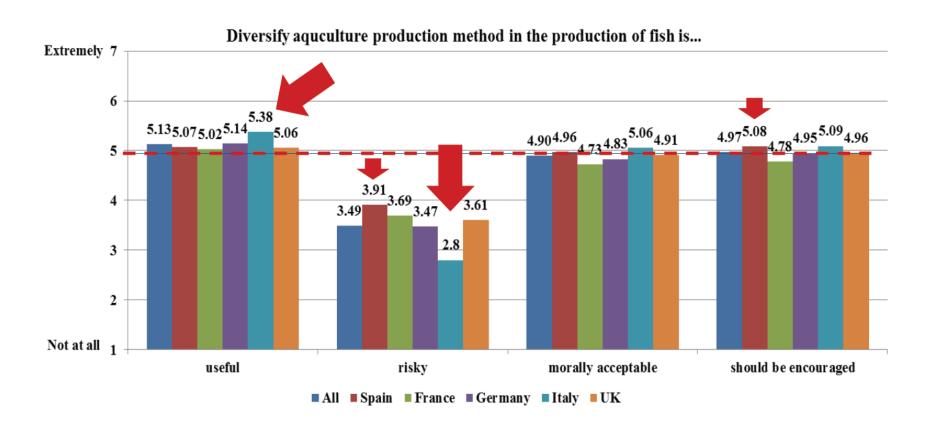
Diversify aquaculture is renowned for its high quality, sustainability and consumer protection standards.

With Diversify aquaculture imagine the benefits for you and your family!





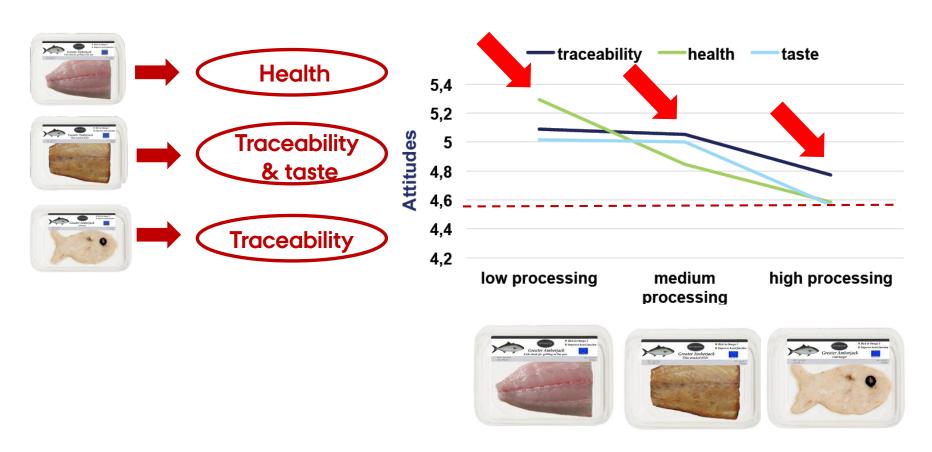
ATTITUDE TOWARDS 'DIVERSIFY' PROMO MESSAGE







EFFECT OF MESSAGE ON **ATTITUDE**TOWARDS DIVERSIFY PRODUCTS

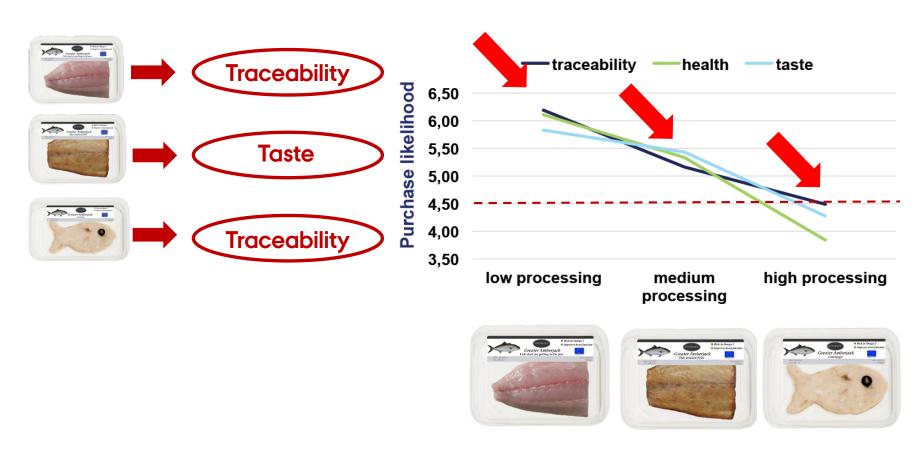


Workshop on grey mullet: state of the art and perspectives Bari, Italy, 14 May 2018





EFFECT OF GOAL MESSAGE ON **PURCHASE LIKELIHOOD**TOWARDS DIVERSIFY PRODUCTS



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ROAD MAP for HIGH ADDED-VALUE NEW (grey mullet) PRODUCT DEVELOPMENT



Q1: How to segment fish consumers & select target-segments?

STEP 1: Develop a consumer typology based on consumers' overall value perceptions with regard to farmed fish & identify most promising fish consumer types

Involved "traditional	"				
(30%)					

Involved "innovators" (36%)

PSYCHOGRAPHICS

-Involved, knowledgeable

BEHAVIOUR

-Highest number of regular fish consumers across all fish types (farmed, wild, etc.)

PERCEPTIONS OF VALUE & COST

-Average perceived value of the new species, highest perceived cost (i.e. price, safety, effort), high WTP and PI

BFLIFFS

-Overall strongest beliefs: farmed fish is handled, guaranteed, safe, tasty; wild fish suffers pollution, heavy metals, parasites

- -Involved, knowledgeable, **innovative when** in comes to new fish
- -Highest number of regular farmed fish consumers, highest number of occasional wild fish consumers
- -Highest perceived value (i.e. functional, hedonic, ethical), lowest perceived cost, highest expected outcomes (i.e. satisfaction, trust, WOM), high WTP and PI
- **-Stronger beliefs about farmed fish**: easier to find, cheaper, more controlled

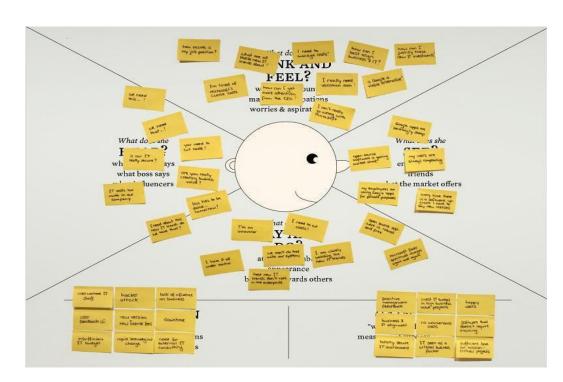
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Q2: How to trigger the new product development process?

STEP 2: Elicit consumer-derived ideas for new (high-added value fish) products and select most promising ideas for new product development using the target segments of Step 1.



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Q3: How to create successful new product concepts?

STEP 3: Turn the selected ideas from Step 2 into **product concepts** and **evaluate** consumer **likeness**, **expectations** & **sensory perceptions** <u>using</u> the target segments of Step 1.







Q4: How to turn concepts into "realistic" endproducts?

STEP 4: Turn the product concepts from Step 3 into realistic product mock-ups and evaluate consumer preferences for specific label information and WTP using the target segments of Step 1.





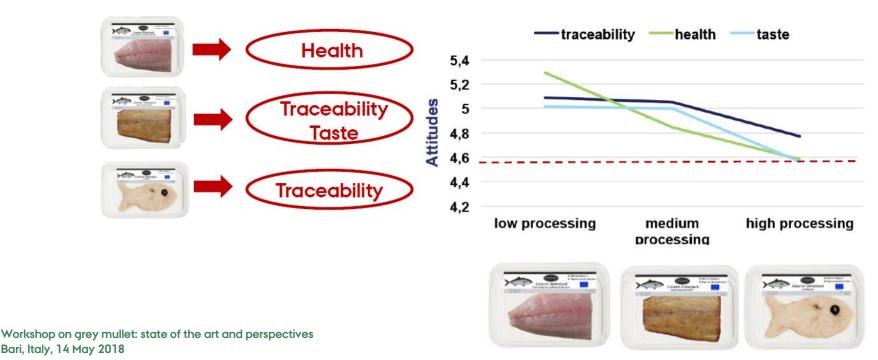






Q5: What "story" to tell about the new products and their production method?

STEP 5: Create value messages from Steps 2,3,4 **and determine their effectiveness** in consumer **attitude change** towards the **new products** and the entire **production system** <u>using the target segments of Step 1</u>.







MANAGERIAL IMPLICATIONS

GOOD NEWS!

It is **possible to create new products targeting similar high- profile segments ACROSS** all big EU markets

- > Same pattern in consumer choice-drivers, i.e.
 - COR and price come first, followed by quality certification, while nutrition/health claims have much less impact





MANAGERIAL IMPLICATIONS

HOWEVER...

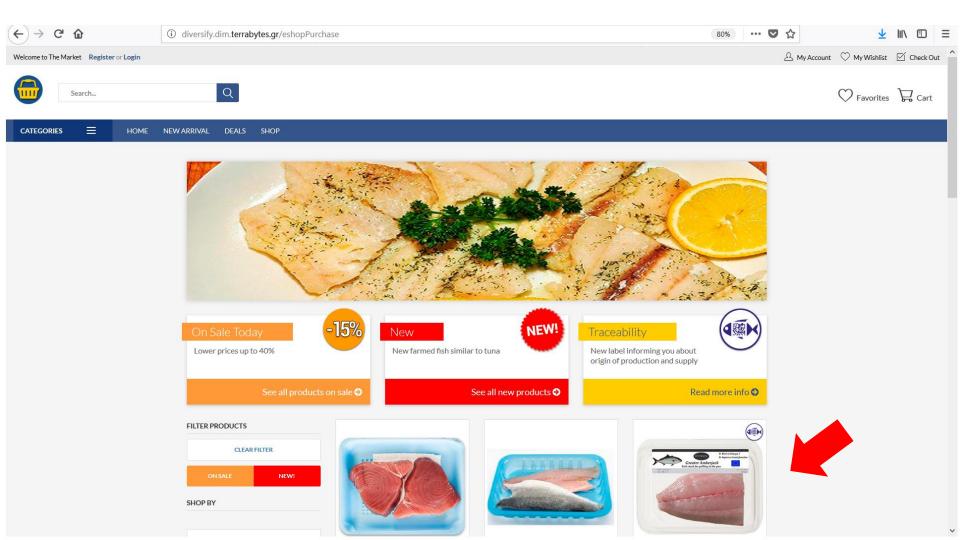
A certain degree of customisation needed across countries

- > Results are country-depended, i.e.
 - > in the UK, all attribute versions selected do add something to the product, being noticed by the UK consumes
 - > in GE, FR & IT, health claims are adding nothing to consumer choice
- Results are product-depended, based on the <u>way processing is</u> <u>perceived</u> by consumers,
 - > i.e. in SP, nutrition and health claims are important in smoked fillet (mild-processing product), but not in fresh fish steaks.





FUTURE STEPS: PRODUCT TEST IN "REALISTIC" RETAIL ENVIRONMENT (e-SHOP)





FUTURE STEPS: DEVELOPMENT OF A **BUSINESS MODEL FOR grey mullet**





Value proposition

Segments



Technical presentations

Technical presentations

Technical

presentations

Means

- Easy to cook

- Farming is environmentally

- Versatile

friendly

- Premium product: Gonads / Botarga
- Intense taste, smoked, salty
- Price level good
- Use country of origin
- Omega3 enhances
- ASC key for certain markets



- Large traditional market
- Large potential new convenience market

Ethnic groups & Med females

know this product
In other segments

this product can be

marketed as

product



Distribution channels

- Retailers targeting middle east
 Islam consumer groups
- Delicatessen category



Cost structure

Feasibility presentation



Revenue structure

Penetration of the market is already done Recipes are already available

Product is already well-known in main target segment
Value pricing possible

THE GOOD FELLAS

ROCIO ROBLES – CT-AQUA, ES LLUIS GUERRERO – IRTA, ES GEMMA TAKEN – LEI/WUR, NL MACHIEL REINDERS – LEI/WUR, NL ED NIJSSEN – TUE, NL MARIA BANOVIC – AU, DK KOSTAS LARENTZAKIS – HRH, EL HELLAS SALTAVAREA – HRH, EL



THANK YOU!

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